



**TO: Board of Directors**

**DATE: July 16, 2025**

**FROM: Jim Derwinski, CEO/Executive Director**

**SUBJECT: June 2025 Ridership Trends**

This memo describes ridership patterns in 2025. The 2025 data in this report is preliminary.

In June 2025, Metra provided 3.3 million passenger trips, an increase of 8.9% compared to last year. Compared to June 2024, June 2025 had one additional weekday, one fewer Saturday, and the same number of Sunday/holidays.

**Estimated Passenger Trips by Month**

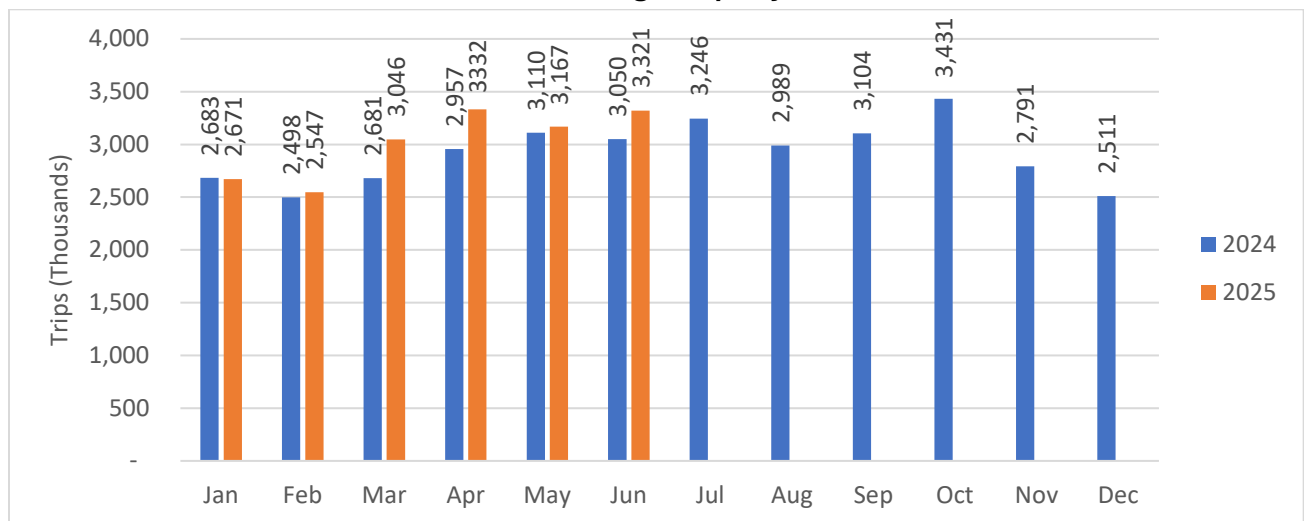


Exhibit 1

**Estimated Passenger Trips by Line (June 2024 vs. June 2025)**

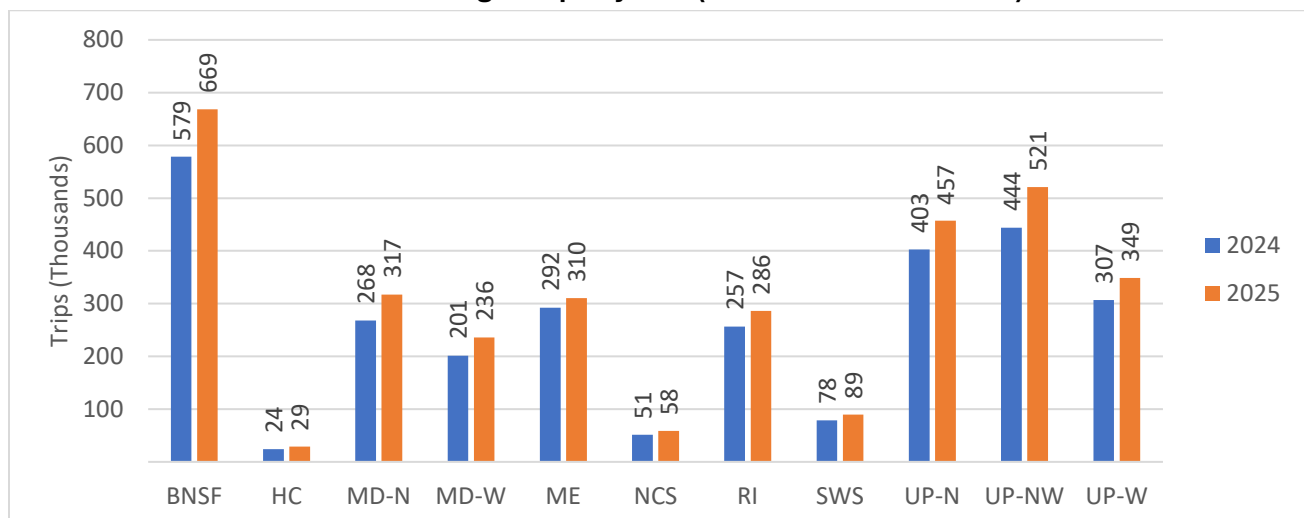


Exhibit 2

Weekday Ridership

June average weekday ridership was 169,400 which was 59% of 2019 levels.

Average Weekday Ridership by Week (Jul 2024-Jun 2025)

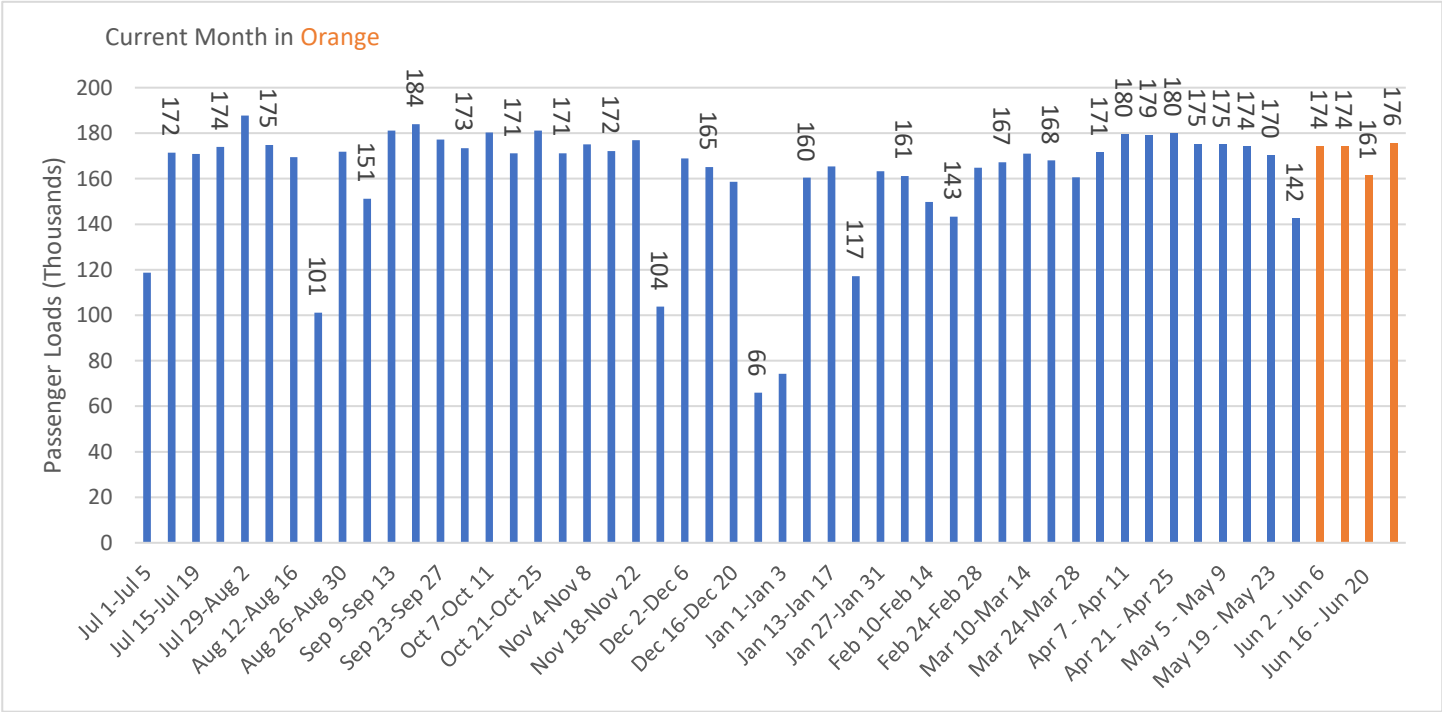


Exhibit 3

2024							2025					
	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Avg Weekday Load Chg. from Prior Month	0%	-6%	13%	0%	-10%	-14%	5%	6%	7%	5%	-2%	-1%

**Daily Passenger Loads for Month** (Fridays shown with grey bars)

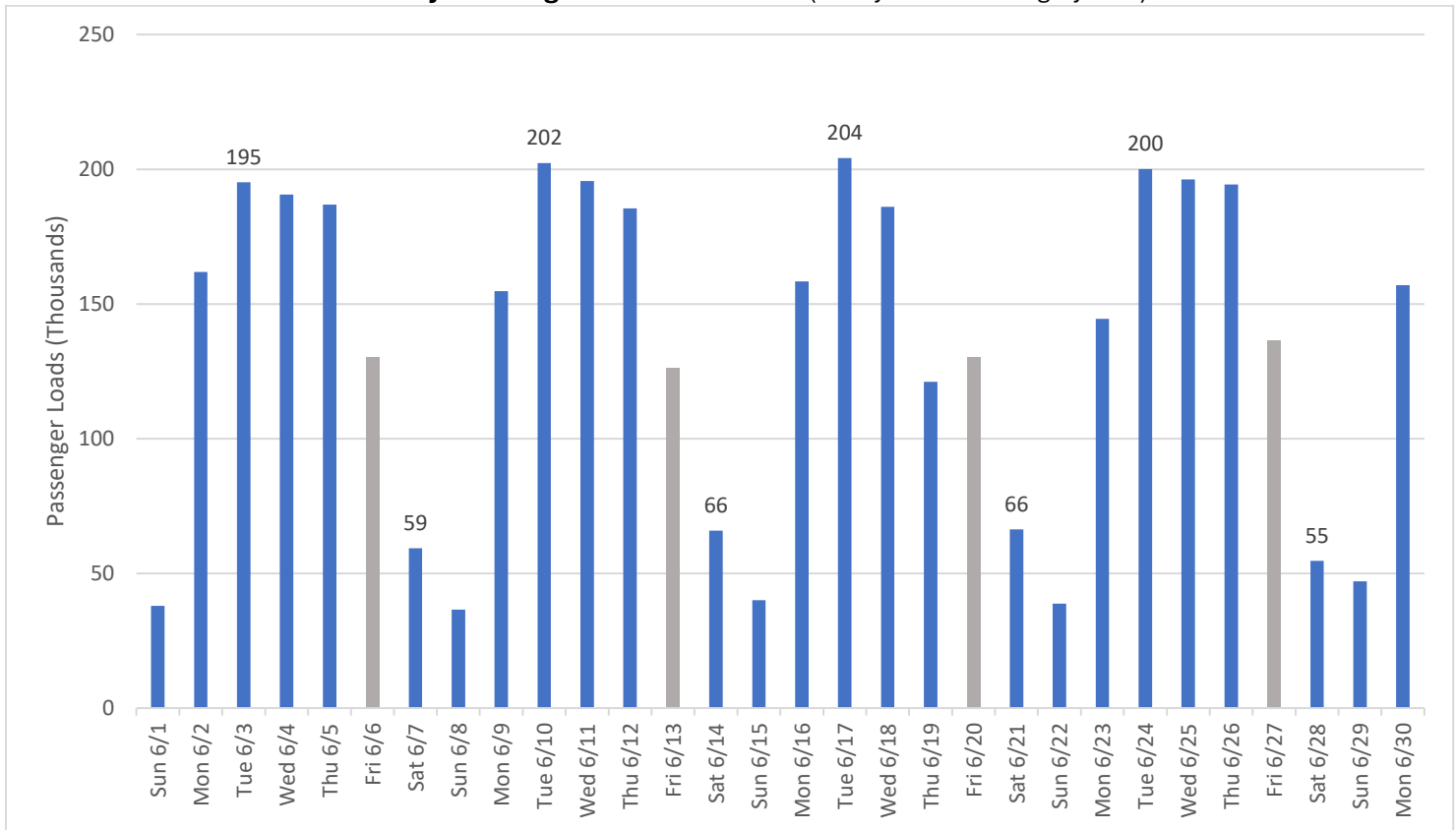


Exhibit 4

### **Service Status**

Metra continuously evaluates its service to improve operations and ridership outcomes as well as to move toward a regional rail service model as described in Metra’s 2023-2027 Strategic Plan, [My Metra, Our Future](#). Over the past two years, Metra has looked for opportunities to enhance schedules to standardize stopping patterns and to increase midday service levels, as has been done for five lines (BNSF, Metra Electric, Rock Island, Union Pacific North, and Union Pacific Northwest). These lines have demonstrated a stronger midday recovery than other lines. In May 2024, Metra implemented a new weekend schedule for the BNSF Line to achieve near hourly service in both directions on both Saturday and Sunday. Having the same level of service for both Saturday and Sunday is a first for Metra and something that will be considered for other lines going forward when feasible.

Metra staff continually monitors ridership, operations data, and customer feedback on all lines to explore any opportunities for improvement.

### Ridership Recovery by Line & Service Period (June 2025 as a percentage of June 2019)

Line	Peak	Rev Peak	Midday	Evening	Weekday	Saturday	Sunday
BNSF	54%	71%	78%	82%	59%	82%	101%
HC	64%	-	-	-	62%	-	-
MD-N	59%	49%	73%	58%	59%	93%	73%
MD-W	45%	57%	62%	60%	48%	78%	59%
ME	40%	107%	82%	73%	50%	116%	108%
NCS	41%	43%	99%	-	45%	-	-
RI	42%	117%	93%	66%	49%	91%	75%
SWS	46%	61%	51%	34%	46%	-	-
UP-N	64%	71%	102%	130%	75%	98%	85%
UP-NW	57%	64%	102%	65%	63%	81%	83%
UP-W	59%	73%	75%	65%	63%	80%	66%
<b>Total</b>	<b>53%</b>	<b>69%</b>	<b>84%</b>	<b>76%</b>	<b>59%</b>	<b>88%</b>	<b>84%</b>

Exhibit 5

### Monthly Pass Sales

Metra sold over 50,000 Monthly Passes and distributed 538 U-Pass tickets in June 2025.

### Monthly Pass and U-Pass Sales

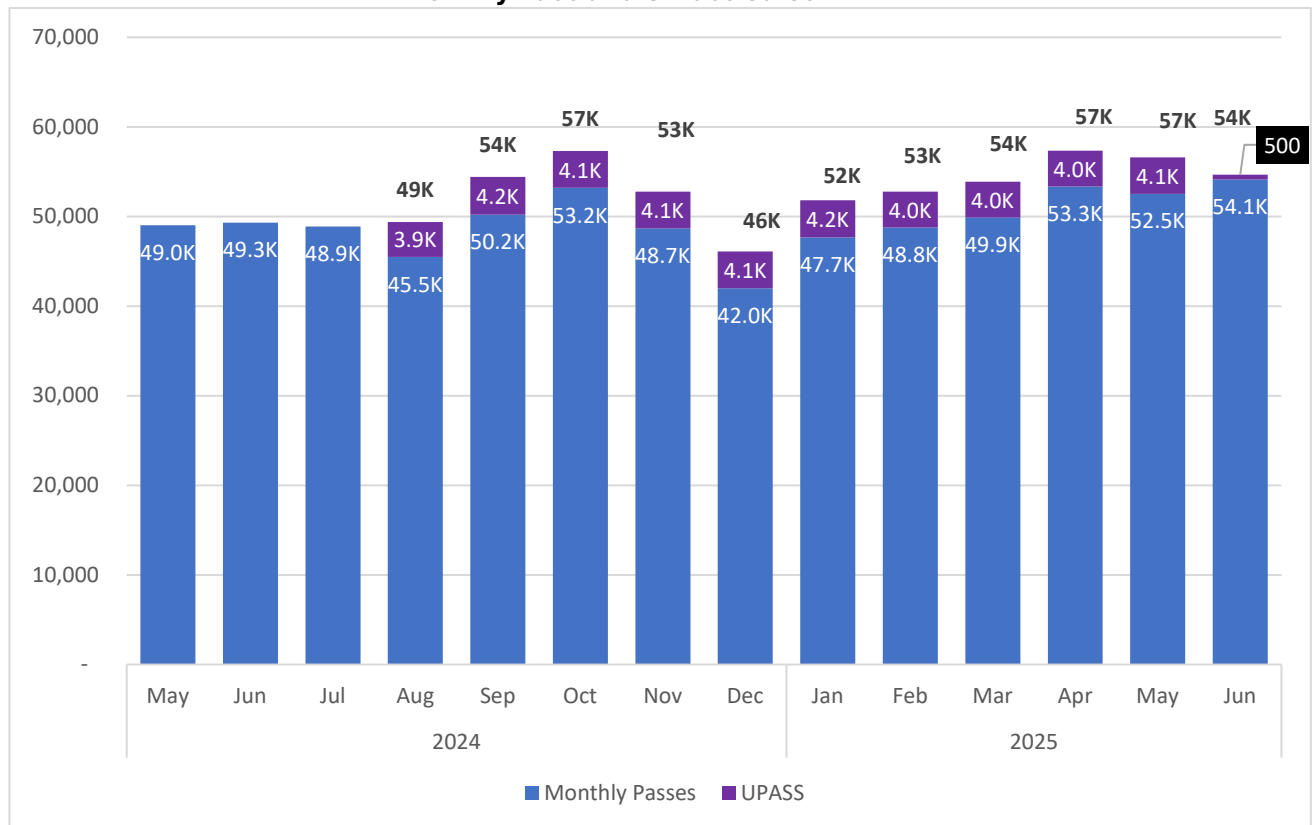
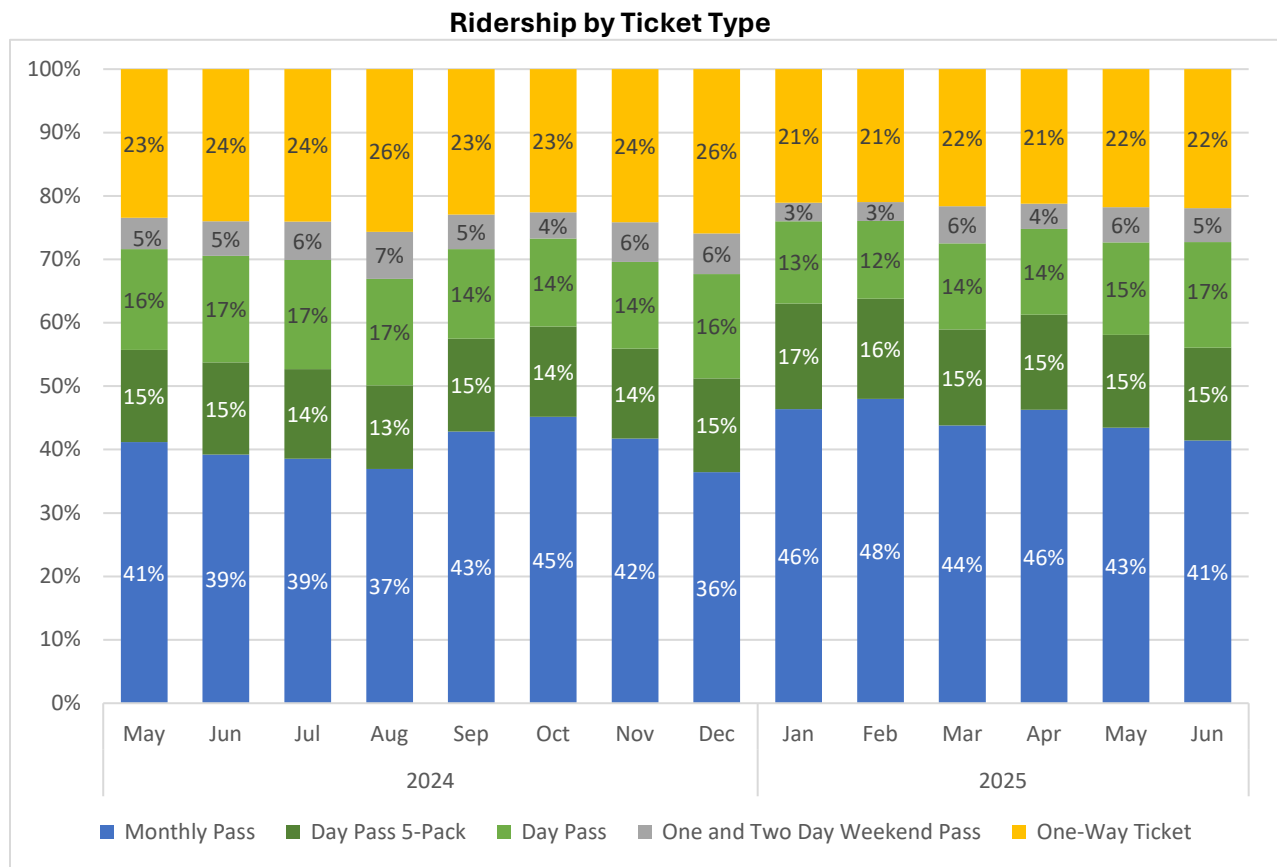


Exhibit 6



### Ridership by Sales Channel (thousands)

Sales Channel	Ticket Sales				Ridership			
	Jun 2024	Jun 2025	Jun-24 Share	Jun-25 Share	Jun 2024	Jun 2025	Jun-24 Share	Jun-25 Share
Conductor	96	91	9%	7%	101	97	3%	3%
Commuter Benefit	5	5	0.4%	0.4%	109	123	4%	4%
Ventra App	909	1,028	82%	81%	2,375	2,731	82%	82%
Ticket Vending Machine	103	138	9%	11%	275	324	9%	10%
RTA Ride Free Permit	-	-	-	-	44	46	2%	1%
<b>Total</b>	<b>1,112</b>	<b>1,263</b>	<b>100%</b>	<b>100%</b>	<b>2,860</b>	<b>3,275</b>	<b>100%</b>	<b>100%</b>

Exhibit 9

Note: Values in Exhibits 8 and 9 do not add to total ridership due to Group Sales, Marketing Sales, and Refund Adjustments; 2025 data are preliminary and subject to revision as data is continuously reviewed throughout the year. Sales of incremental tickets are not included.

Prepared by: Aaron Maertins, Director, Operations Planning & Project Management  
Kenan Slade, Service Analyst, Operations Planning & Project Management  
Steven Mannella, Sr. Manager, Operations Planning & Project Management